

The Illuminet Group Acquires Biomni to Accelerate Innovation and Transformation in AI-enabled Technology Solutions



Illuminet CEO Greg Wood (right) welcomes Biomni's CEO, Angus Gregory, to the Group.

Poole, United Kingdom – **The Illuminet Group**, a leading provider of innovative IT Consultancy and Business Efficiency services, is thrilled to announce the acquisition of Biomni, a pioneer in creating virtual assistants and AI-driven solutions for business consumers. This strategic acquisition allows a new innovative approach that will drive significant advancements in IT service innovation and business transformation and greatly enhances Illuminet's existing capability in Automation, Data and AI services.

Biomni has developed and released 2 significant software products: **Tenjin** and **JobR**:

Biomni's Conversational AI solution, Tenjin, links users with knowledge, services and automation to dramatically increase both Customer and Employee Experience. Recent Gartner Research highlights that 47% of Digital Workers can't find the information they need to do their job¹, and Tenjin proactively solves this challenge with its Generative AI, unique knowledge crowdsourcing features and proven incentivised gamification.



JobR mitigates data loss risk by continually monitoring, remediating, and reporting on your backup processes across multiple platforms and vendor environments through a single pane of glass.



For Biomni, joining forces with Illuminet presents an exciting opportunity to expand its reach and impact and leverage Illuminet's extensive experience and heritage in delivering change for businesses.

The combined strengths of Illuminet and Biomni will deliver enhanced value to our customers as the acquisition builds a strong platform for Biomni's innovative solutions to thrive, grow and help more customers.

Clients will benefit from a broader range of services, deeper expertise, and innovative solutions designed to drive productivity and business success.

Illuminet and Biomni are excited about the opportunities this acquisition presents and look forward to working together to drive innovation, transformation, and inspiration for our clients.

"I am delighted that we completed our acquisition of Biomni at the end of 2023. Biomni are an exceptionally innovative company and add significant capability to The Illuminet Group, opening up new markets and adding to the value we can bring for our existing clients." – Greg Wood, CEO at Illuminet.

"Coming together with Illuminet enables us to continue our mission to develop Conversational-first and Knowledge-driven AI experiences that enable business growth. From the outset of our partnership with Illuminet, it was clear that our shared values and vision aligned, so this deal was the natural progression. We look forward to combining forces and continued success."
– Angus Gregory, CEO at Biomni.

For more information, please visit <https://illuminet.co> and <https://biomni.com>.

¹ Source Gartner, "What Workers Want: Top 10 Insights From the Digital Worker Experience Survey", April 6, 2023

About The Illuminet Group

Illuminet Solutions is an Innovative IT and Business Efficiency Consultancy headquartered in Poole, United Kingdom and Delaware, USA. We offer a portfolio of services that span the strategic, technical, and operational spectrum, supporting clients no matter the challenge.



About Biomni

Biomni, an independent software vendor, has a history steeped in self-service automation solutions. A constant desire to exceed our customers' objectives is at the heart of everything Biomni do. Through collaboration and shared vision, Biomni has developed skills and resources to ensure that we partner with organisations that benefit the business consumer. These may be technology-led relationships, implementation partners or global sales channels where the whole is greater than the sum of the parts.



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